



1218 E Yandell St, Suite 105, El Paso, TX 79902
OFFICE NUMBER: 915-247-6447
www.5StarRentalsElPaso.com

MOVE-OUT INSTRUCTIONS

5 STAR REAL ESTATE wants their tenants to have a smooth move-out experience. Before vacating the following instructions must be followed:

- **Utilities**
Utilities must be left on throughout the duration of your lease or for 3 days after you vacate the property so that a move out inspection can be performed. You must notify the office when utilities will be turned off.
- **Soft Inspection:**
A soft inspection must be scheduled with our office prior to you vacating so we are able to check the functionality of appliances and other items in the home. Once you vacate, the official inspection will take place.
- **Cleaning Service/Carpet Cleaning**
Per the lease agreement, you are required to professionally clean the home and professionally clean the carpets with an approved vendor. The vendors below will provide you a guarantee that the cleaning meets the specifications required in the special provisions of your lease.
NOTE: CLEANING MUST TAKE PLACE AFTER THE HOME HAS BEEN EMPTIED AND VACATED. CARPET CLEANING MUST TAKE PLACE AFTER CLEANING IS COMPLETED. YOU WILL BE RESPONSIBLE FOR THE COST OF VENDOR GO BACKS IF THEY ARE NOT SCHEDULED ACCORDINGLY.
 - Steamway – 915-443-2151 – Carpet Cleaning
 - Gaudalupe Marin – 915-540-0523 – House Cleaning Only
- **Yard / Lawn Care**
Yard must be maintained according to your lease, this may include cleaning flower beds, weeds, mowing and watering

Below we listed our preferred vendor(s) for Landscape. Most residents tackle yard-work themselves but if you wish to outsource this task, we suggest you use one of our preferred providers as they will provide you the correct service that meets the specification required by your lease.

- Frank Gracia – 915-226-2170
- 5 Star Rentals – 915-996-5775



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- **Paint:**

You must properly repair damage to the property caused by carelessness, abuse, accident or neglect. Fill nail holes with spackling applied by fingertip – no caulk and no putty knife. You must touch up/repair affected areas to cover up marks, smudges, scratches, soil or damage to match existing paint. **The cost to complete inadequate repairs is your responsibility and may impact your security deposit accounting.** It is not the landlord's obligation to paint after each tenant turnover.

 - ONLY TOUCH UP PAINT IF YOU HAVE THE PAINT THAT MATCHES
 - CONTACT PROPERTY MANAGER IF YOU ARE UNSURE
 - Mario @ (915)251-4033

- **General Clean Up / Move Out Items**
 - Replace all burned out light bulbs with the proper type for each fixture and batteries
 - Replace batteries in smoke detectors
 - Put fresh filter in HVAC unit every 1-2 months (or sooner depending on conditions) and prior to moving out
 - Filter Size _____
 - Leave property pest free
 - Any personal items left behind at the premises will be removed at your expense.

- **Security Deposit**
 - After final inspection, your security deposit will be returned to you minus any deductions for repairs, cleaning, etc. within 30 days after the lease expires.
 - Please email your forwarding address to the following email:
 - office@5StarRentalsElPaso.com
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